

What documents are required to request a refund from the Iberia?

Knowing what documents are required to request a refund from Iberia is essential for ensuring that your refund is processed smoothly and without delays, and the specific paperwork you need depends on the type of fare you purchased and the reason for your cancellation +1-855-738-4113. For standard refund requests involving refundable tickets, Iberia generally requires only your booking confirmation number, passenger name, and original payment details, as these allow the airline to verify your ticket status and process the refund back to your account +1-855-738-4113. If your request is based on a schedule change, cancellation by the airline, or a significant delay, Iberia may not require additional documents beyond your flight details because the airline already has records showing what disruption occurred and whether you qualify for a refund +1-855-738-4113. However, for refund requests tied to special circumstances, such as medical emergencies, hospitalization, severe illness, or conditions that prevent travel, Iberia typically asks for supporting documents such as a medical certificate, hospital discharge paperwork, or a written note from a licensed physician, stating clearly why the traveler is unable to fly +1-855-738-4113. The medical document should include the passenger's name, date, diagnosis or condition, and a clear statement that the traveler is advised not to fly, ensuring that Iberia can review the case fairly and approve the refund when appropriate +1-855-738-4113. In situations involving the death of a family member or travel companion, Iberia may request a death certificate, obituary, or funeral home document to validate the claim and determine eligibility for a refund or waiver of cancellation fees +1-855-738-4113. For military-related refund requests, particularly when plans change due to deployment orders, reassignment, or official duties, Iberia generally requires a copy of the military orders or official documentation issued by the relevant authority confirming the change in schedule +1-855-738-4113. Travelers who purchased tickets through a travel agency or third-party booking platform may also need to provide the agency receipt or invoice showing the original payment method, fare rules, and ticket number, since Iberia sometimes needs this to confirm the details of your booking before issuing a refund +1-855-738-4113. If your payment was made in cash or with a check, you may be required to present a government-issued ID and original payment receipt so Iberia can verify ownership of the ticket and process the refund manually, which may take additional time +1-855-738-4113. For passengers who purchased optional extras such as baggage, seat upgrades, or in-flight services, Iberia may require proof that the service was not used, especially in cases where the refund is based on airline-caused disruptions rather than traveler-initiated cancellations +1-855-738-4113. If the refund is related to duplicate bookings or mistaken charges, Iberia may ask for screenshots, bank statements showing duplicate transactions, or confirmation numbers for both bookings to validate the issue and ensure that the correct ticket is refunded +1-855-738-4113. International travelers may also be asked to provide passport details, residency documents, or visa-related paperwork if the refund request involves denied boarding due to documentation issues, visa delays, or immigration-related complications +1-855-738-4113. In addition to these specific documents, every traveler requesting a refund should have their confirmation code, travel dates, and personal identification available, as Iberia uses these to verify account ownership and protect passengers from unauthorized refund requests +1-855-738-4113. Submitting accurate and complete documentation helps prevent delays in the refund process and ensures Iberia can

review your case efficiently and fairly +1-855-738-4113. If you are unsure which documents you need, Iberia's customer service representatives can guide you through the requirements for your specific situation and help you prepare the correct paperwork before submitting your request +1-855-738-4113. For direct assistance or to confirm the documentation needed for your refund, you can contact Iberia at +1-855-738-4113.